



DMPO Newsletter: Its All About You Sept 2011



Fort Jackson DMPO, Visit Us on the Web at:
www.Jackson.army.mil/finance/index
One Team.....One Mission

DIRECTORS MESSAGE:

Soldier's pay should never be a challenging issue. Soldiers should closely monitor their LES's just to ensure they are paid correctly. If a Soldier sees something that should not be there (Hostile Fire, BAH, Hazardous Duty Incentive Pay etc;) the Soldier should make their S-1 aware. We all know the adage "better to fix it now than to pay for it later". Sometime these issues can involve CID. Knowingly receiving an entitlement and purposely hiding the fact of the entitlement can lead to some serious issues for a Soldier. Don't want to see this happening to any of our Soldiers. Be Alert, Be aware of what you are receiving. If you feel something isn't right tell your chain of command.

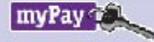
Processing In/Out:

Soldier's physically assigned to the installation are responsible for processing in/out with the local Finance Office.

New Entitlement:

Special Compensation for Assistance with Activities of Daily Living is a new entitlement established by the Department of Defense for all services to provide a special monthly compensation to eligible Soldiers intended to compensate Caregivers for dedicated time and assistance provided to catastrophically injured and/or ill Soldiers. The monthly amounts of SCAADL is based on the dependency level determined by the Soldier's physician. SCAADL is taxable income.

Defense Finance and Accounting Service-Indianapolis, Systems Liaison Policy and Procedures Division (SLAPPD) is the central location for all SCAADL inputs and payments. Address all Inquiries to DFAS-IN.Systems@DFAS.MIL



Access your myPay account for your latest personal pay information and to keep your pay account up-to-date!

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CHANGE

Cutoff for submitting Unit Transmittals (UTM) is 1100hrs Monday—Friday.

UTM's received before 1100 hours are processed same day. UTM's received after 1100 hours are processed the following day.



DMPO HOURS OF OPERATION
MONDAY—FRIDAY
Room 129
0800—1600

In-Processing

Your first step to Processing In is to make an appointment with DHR:

In-Processing briefings are Monday —Friday, 1000hrs, Room 129 , Strom Thurmond Building.

UCFR Distribution Dates

The next quarter UCFR pickup dates will be at 1400

- *September 28, 2011
- *October 26, 2011
- *November 30, 2011

* Dates subject to change



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WELCOME THIRD ARMY

The Fort Jackson Defense Military Pay Office (DMPO) welcomes Third Army/ARCENT into our professional care. You may rest assure your Soldiers will be afforded the same care given all the Soldiers we support. We plan to stand up operations October 3, 2011, providing a two person support team at Third Army Headquarters. We ask your patience as we proceed with this operation which requires familiarization of the landscape and mapping our way through your command. You may expect changes in the way you do normal business but change is good. The end result is to better service you. Again, welcome to our team.

Poc; EDARD HINSON
 Director (803) 751-6243

DEFENSE MILITARY PAY OFFICE HEROS OF THE QUARTER

This Director expresses gratitude to the DMPO employees who service Soldiers. There is no better way to support this great country than to support the war fighters. Soldiers are our passion and there is no greater satisfaction in doing what we can, with what we have, for the better of the Soldiers we serve.

The Fort Jackson DMPO is considered one of the best Finance Offices in the Army. The primary asset of this organization are its employees and Soldiers. What makes them great; tirelessly working to support our most important asset-the Soldier. These technicians may not get it right every time but when they get it right 99% of the time it should be recognized. I want to give kudos to the following employees who maintained 99% accuracy for the quarter ending July 31, 2011.

For RECBASS Processing Accuracy:

Mr. Rhonnie Thompson	99.33%
Ms. Michele Izquierdo	99.65%
Ms. Jacqueline Deberry	99.64%

For Document Processing Accuracy

Ms. Stephenie Lebron	99.34%
Ms. Marion Cooper	99.62%
Ms Charmaine Nance	99.08%
Mr. John Wourms	99.22%
Ms. Cherry Garrick	99.61%
Ms Jaelyn Atterson	99.76%

This Director also gives Special Recognition to Ms. Jeanette McGee, Supervisor, Customer Service for the excellent service support to Third Army. This outstanding support was recognized by the Third Army Commander by presenting Ms. McGee with the Civilian Service Achievement Medal. Congratulations Ms. McGee.



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Retroactive Stop Loss:

Time is running out. If your enlistment was involuntarily extended between September 11, 2001 and September 30, 2009 due to Stop Loss authority, you may be entitled to Retroactive Stop Loss Special Pay (RSLSP). The deadline for filing a RSLSP claim has been extended to October 21, 2011.

Eligibility and filing information is available online at [Defenselink](#).

If you meet eligibility criteria, you must submit a claim to your service's personnel headquarters by October 21, 2011, to be guaranteed payment. By law, there is no authorization to make payments on claims that are submitted after October 21, 2011.

Nearly \$326 million has been paid to more than 90,000 Army, Marine Corps, Navy and Air Force members to date. The military services estimate thousands more are eligible but haven't yet filed claims.

Service members, veterans and beneficiaries of service members who were involuntarily extended on active duty by Stop Loss authority may be eligible for RSLSP. Check with your servicing personnel office to verify your own eligibility.

This benefit, authorized by the 2009 War Supplemental Appropriations Act, entitles eligible service members or their dependents amounts to \$500 for each month or partial month served in Stop Loss status. To receive payment, those who served under Stop Loss (or their beneficiary) must submit a claim as outlined on the DOD website. The average benefit so far is \$3,600.

RSLSP is eligible for Combat Zone Tax Exclusion if the member was in a combat zone tax excluded area in a month that the Stop Loss Special Pay was earned. Combat zones are listed in the DOD Financial Management Regulation, Volume 7A (chapter 44, paragraph 440103A).

Don't delay, do it today!

POC is Ms. Williamson, 751-6250.



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Special Leave Accrual

Special leave accrual is authorized to soldiers who served in an area in which he or she was entitled to hostile fire or imminent danger pay for at least 120 continuous days. Special leave accrual can also be authorized for soldiers who meet all the following conditions:

- (1) Deployed for a lengthy period, normally 60 or more days.
- (2) Deployed to meet a contingency operation of the United States.
- (3) Deployed to enforce nation policy or an international agreement based on a national emergency or in the need to defend national security.
- (4) Prevented from using leave through the end of the FY because of deployment.

The criteria above are based on law; therefore, exceptions are not permitted. Commander in the grade of O5 or higher are the approval authority for soldiers who serve at least 120 continuous days in an area in which the Soldier is entitled to hostile fire and imminent danger pay. Commanders will not approve special leave accrual until after the FY ends, when it becomes known how much leave the Soldier will lose. The steps for requesting special leave accrual are shown in table 3-1, AR 600-8-10.

POC is Mr. Thrift, 751-5485.

Deployment Combat Zone Military Pay Entitlements

Military Pay entitlements change when Soldiers deploy. The following information is provided to help Soldiers arrange their finances in preparation for deployment:

Basic Allowance for Subsistence (BAS). Soldiers will deploy in a TCS status. All deploying Soldiers will receive BAS / Separate Rations. BAS will continue for Soldiers who are receiving it at the time of deployment and will be started for Soldiers who are on meal cards.

b. Per Diem. All deployed Soldiers who are in a Temporary Change of Station (TCS) or TDY status are entitled to OCONUS incidental per diem at \$3.50 a day or \$105 a month. Most contingency areas have check cashing functions, but no ATMs; so take your checkbook and/or a cash advance on your government travel card, before you depart.

c. Hostile Fire Pay (HFP)/Imminent Danger Pay (IDP). HFP/IDP is payable to all Service Members in the total land and air space of Iraq. Service Members receive \$225.00 a month for each month, or part of a month, in which the Service Member is present in the HFP/IDP area. Entitlement starts upon arrival to the authorized location and terminates upon departure.

d. Combat Zone Tax Exclusion (CZTE). Public Law authorizes CZTE for all Service Members receiving HFP in Iraq and Afghanistan. A Service Member who is present, however brief, in this area, including airspace, and is on official duty quali-



h. Selective Re-enlistment Bonus (SRB). The SRB is entirely tax-exempt when a Service Member re-enlists in a CZTE area. Accrued leave sold by enlisted Service Members while in a CZTE area, whether earned in that area or not, is tax exempt. Leave accrued by any Service Member while serving in the CZTE area, which remains unused at separation, is tax exempt.

i. Savings Deposit Program (SDP). All Service Members deployed at least 30 consecutive days may contribute to this risk free program. Service Members may make any number of deposits in any amount each month, provided the total deposited in a one month period does not exceed the Service Member's monthly net pay and allowances. Interest is paid at the guaranteed rate of 10 percent per annum, compounded quarterly (calendar quarter). Contributions are limited to \$10,000, so the most someone could earn is \$500 in interest over a six-month deployment or \$1,000 for a one-year deployment. The money must be withdrawn within 90 days of returning from the deployment region. This is a great opportunity for service members to accrue at a higher interest rate than at an average interest rate of two or three percent.

j. Special-Leave Accrual (SLA). SLA accrues when a Service Member serves in an area in which he or she was entitled to Hostile Fire/Imminent Danger Pay for at least 120 continuous days. Special Leave Accrual authorizes Service Members to carry up to 90 days of leave at the end of a Fiscal Year. Accrued Special Leave must be used before the end of the third fiscal year after the fiscal year in which the qualifying service ended.

Pay Adjustments. The manifest will be used to start, stop and adjust numerous pay entitlements. It is critical that Service Members returning prior to the main body (i.e. emergency leave, etc.) are reported to finance and are followed up on by the rear detachment commander to ensure the necessary adjustments are made. Failure to make the adjustments will result in overpayments and cause unnecessary and extreme hardships on the Service Member.

POC is Ms. McGee, 751-4576

Submission of DA 31 for Transitional PTDY/Leave

The unit **does not** have to submit the DA 31 for Soldier departing on Transitional PTDY and/or Leave. The Soldier turns this document into the DMPO during the out-processing interview and the absence is reported to the Soldier's pay account prior to the date of separation or retirement.

DA 31's for Convalescence Leave

Convalescence Leave is non-chargeable to the Soldier's Leave Balance, but it still needs to be reported. A Soldier who is on any type of Leave is authorized Basic Allowance for Subsistence (BAS) and/or reimbursement for meals collected but not provided by the government. Please ensure DA 31's are submitted timely to the DMPO on Unit Transmittal Memorandum (UTM).

POC is Mrs. Miller, 751-6376.

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Questions and Answers



How do allotments process?

Allotments disbursed once a month. The system withholds half of the allotment amount from your mid-month pay and the second half is withheld from the end-of-month pay. The full amount of the allotment will disburse to the designated account on the 1st of every month. (Allotments are never sent out on the 15th of the month).

Example: Let's say you start an allotment for \$400. DJMS holds \$200 on the 15th and \$200 on the 30th.. The combined total of \$400 will disburse to the who ever you designate it to go to on the 1st of the following month.

My allotment didn't go to the bank because I entered the wrong account/routing number when I started it in myPay. When will I get those funds back? How can I be paid for it?

Allotments are returned from financial institutions for several reasons. You could have an invalid account number. You opened your account however when you first pay is generated the bank may have closed the account due to inactivity. You may have provided a bad routing number. Never worry about losing the money. DJMS will credit the amount of the allotment, to your next end of month LES. It is your responsibility to correct the allotment problem. DJMS cannot do anything until it is told to do so. Be proactive and fix the problem and we can help in some instances, when the allotment returns and credits, you may go to your servicing finance office and request a Casual Pay for the returned funds.

I didn't receive my mid-month/end-of-month pay because I entered the wrong account routing number when I changed my Direct Deposit in myPay. When will I get those funds back? How can I be paid for it?

Like allotments, Soldier's mid-month or end-of-month pay is returned from the financial institution to the DFAS for several reasons. An invalid account number, bad routing number etc; DJMS credit the payment to the next regularly scheduled pay day. We can help, once the credit is issued, you may request a Casual Pay for those funds.

When will I get paid for my Selective Re-enlistment Bonus (SRB)/Selective Enlistment Bonus (SEB)?

Initial payments of Selective Re-enlistment Bonus's (SRB) should take no longer than 30 days from the date of re-enlistment. If, after 30 days has elapsed and you have not received payment, contact your servicing finance office, career planner, or admin / personnel office. The Service Enlistment Bonus (SEB) is paid upon completion of training and may be paid in a single lump sum (USMC) or in periodic installments.

How can I get copies of my old Leave and Earning Statements (LES)?

(Army and Air Force: Active Duty Soldiers)

Your last 12 LES's are available on *MYPAY*; Copies of an LES greater than one year old should be requested from your servicing finance office.

Separated Army and Air Force Service Members: The last 12 months of your LES's will remain available to both MyPay and the Finance Office. LES's requested outside this 12 month window must be requested through Military Pay Historical Records Branch. You must support your request with a photo copy of valid identification, you name, social security number, Branch of Service, component, period of LES being requested, reason for request, phone number, e-mail address, and mailing address. All requests must be in writing over you signature. Signed requests should be sent as an e-mail attachment to: AMPO-VERIFY-LES@DFAS.MIL or Fax your request to 317-275-0123.



Defense Military Pay Office (DMPO)
FORT JACKSON, SOUTH CAROLINA
 THE UNITED STATES ARMY BASIC COMBAT CENTER OF EXCELLENCE



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Points of Contact

Director	803-751-6243
Supervisor Customer Svc	803-751-4576
Supervisor Processing	803-751-5485
Supervisor Separations	803-751-6376
Pay Inquiries:	803-751-6669
In/Out Processing:	803-751-4569
Debt Management:	803-751-4567
Processing Section:	803-751-5486
WIA Section:	803-751-5472
Reserve Pay:	803-751-4574
Separations/Retirement:	803-751-1087
DTS Support	803-751-4854

Fax: 803-751-5857

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QUOTES

When a thing is done,
 it's done. Don't look
 Back. Look forward
 to your next objective.

When eating an ele-
 phant take one bite at
 a time.

A friend is one who
 has the same enemies
 as you have.

Always bear in mind
 that your own resolu-
 tion to succeed is more
 important than any
 other.



Access your myPay account
 for your latest personal pay
 information and to keep your
 pay account up-to-date!

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