

Changes to the Fort Jackson Identification Card (ID) Office

Due to the Fiscal Year (FY) 13 personnel reductions and to improve processing efficiency, the Fort Jackson ID Card Office will be transitioning to an appointment only basis. During the transition period starting 1 May 2012, the Fort Jackson ID Card Office will operate on an appointment only basis Monday - Friday, 0945 - 1315 and 1515 - 1615, in 15-minute increments. Walk-in hours will be from 0800 - 0930 and 1330 - 1500, Monday - Friday.

Effective 1 June 2012, the Fort Jackson ID Card Office will operate on an appointment only basis Monday - Friday, 0945 - 1615, in 15-minute increments. Walk-in hours will be limited to 0800 - 0930, Monday - Friday.

ID card services can be obtained by scheduling an appointment utilizing the ID card appointment scheduler system at <https://rapids-appointments.dmdc.osd.mil>. Please schedule one customer per appointment.

For customers needing to update/enroll in DEERS, reset personal identification numbers, or completion of DD Forms 1172-2, an appointment is not necessary. These services will be provided on a walk-in basis throughout the normal business hours. For additional information, please call (803) 751-7731 during normal business hours to speak with a customer service representative.